



Quality Policy

“Quality. Our mentality.” For Synres-Almoco this is not just a slogan, but our philosophy and way of life. The main focus for the Synres-Almoco management system is to supply our customers with products conform their expectation at the highest possible level of service in all aspects. This is done with a management system that is conform the NEN-EN-ISO 9001:2015. The management system is maintained and continuously improved to assure improved quality in all our products and services.

Synres-Almoco has built its management system on the following principles:

- Customer awareness
- Right the first time (Haste and multitasking lead to errors)
- Don't be efficient or effective; be both
- The end goal of our management system is to keep all stakeholders satisfied
- We do not compromise when it comes to quality

Synres-Almoco uses the following as input for its management reviews to assure compliance and quality (growth):

- Stakeholder analysis –to know wat is requested of us
- Indicators – to measure the effect of our processes
- Goals – to keep growing in accordance with our strategy
- Issues – to ensure we are able to obtain our goals

To conclude, it is the goal of Synres-Almoco to comply with the stakeholders expectations and to do this in a way that (quality) cost are at the required level. This to ensure that Synres-Almoco keeps and improves its profitability, in order to secure our long term existence.

To do this efficiency and effectiveness are always at the center of decision making. Effectiveness to ensure quality and efficiency to ensure profitability.

By doing this Synres-Almoco embodies its slogan and philosophy “Quality. Our mentality”.

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